

Feature Comparison: 3DSI EC-Zone vs. PC Software Solutions

EC-Zone is a full-featured, online credit and purchase card processing system that is accessed from a web browser

Your Need	With EC-Zone	With PC / Distributed Software
Simplicity	<ul style="list-style-type: none"> ▲ EC-Zone® is fully hosted at 3Delta Systems® world class data centers. ▲ 3Delta Systems (3DSI) updates and manages the EC-Zone and provides it via the web. ▲ You get on-demand, real-time and secure access to a robust, online credit and purchase card processing system. ▲ There is no software to download or maintain. 	<ul style="list-style-type: none"> ▲ They create an application in the form of a CD-ROM, diskettes or downloadable file that you must then install yourself. ▲ You manage the network and datacenter issues. ▲ You manage the updates. ▲ You fix the software when it breaks.
Security	<ul style="list-style-type: none"> ▲ EC-Zone is certified to be compliant with the rigorous standards of the Payment Card Industry (PCI) data security standard and is audited every year by independent security experts. ▲ Sensitive card data is encrypted and stored on our systems, and all online access uses SSL. 	<ul style="list-style-type: none"> ▲ You are responsible for verifying that your choice of software is secure, for maintaining a secure data processing environment and ensuring its ongoing security. ▲ Credit card data is stored on your systems. ▲ If you get hacked, it is your issue alone.
Easy Connectivity	<ul style="list-style-type: none"> ▲ If you can log onto the web, you can connect to EC-Zone. ▲ EC-Zone supports standard web browsers like Internet Explorer and Firefox. ▲ No specialized or extra modems, phone lines or equipment are necessary. 	<ul style="list-style-type: none"> ▲ It is your responsibility to figure out how to get it connected. ▲ Need a dedicated phone line? Those are not free. Modem giving you a problem? Time to unwrap that user guide. ▲ Using your local area network? It's up to you to set access privileges and monitor use.
Speed	<ul style="list-style-type: none"> ▲ EC-Zone is quick to deploy: As soon as 3DSI sets up the account, the system is ready to go. ▲ EC-Zone is fast to use: 3 seconds or less to authorize a transaction. 	<ul style="list-style-type: none"> ▲ After you order, it may take awhile for your software to arrive. You need to manage the installation and setup. ▲ If your software uses a modem, you may wait 10-15 seconds or longer per authorization.
Scalability	<ul style="list-style-type: none"> ▲ Whether you have 2 or 200 (or more) users logging onto our system at the same time, EC-Zone handles each user session easily and seamlessly. ▲ Your business can also use 3DSI's high-performance EC-Linx® and EC-Batch® interfaces for automated host-to-host processing. 	<ul style="list-style-type: none"> ▲ Single-user software for PCs is typically designed for either one or a small group of users. If you have more than a handful of users, you'll need the "network version" that usually costs much more. ▲ You may need to find another system or provider for your e-commerce or ERP needs.
User Tracking and Privileges	<ul style="list-style-type: none"> ▲ Every EC-Zone user receives their own logon ID, password and customized online access privileges. ▲ Each transaction is traceable to the user that created it. 	<ul style="list-style-type: none"> ▲ Tracking transactions to a user can be a chore if everyone is using the same system – or worse, sharing a common user ID and / or password.
Tech Support	<ul style="list-style-type: none"> ▲ EC-Zone is fully hosted by 3DSI. The only IT requirement for the user is to be able to access the Internet and use a common web browser. ▲ When the EC-Zone application is updated, all users automatically have the updates. ▲ 3DSI works with the card networks to maintain compliance and ensure the software stays current with card-industry requirements. ▲ It is our job to sweat the details. 	<ul style="list-style-type: none"> ▲ Your IT resources are required to manage the details such as: <ul style="list-style-type: none"> • Installing the software onto your local network • Managing network access, application access and data security • Scheduling software updates • Ensuring that the database is backed up – or fixing failures ▲ You'll wonder if the next operating system update will cause it all to stop working.
Robust Business Features	<ul style="list-style-type: none"> ▲ We built EC-Zone for businesses like yours – firms that rely on convenient, secure and easy processing of credit and purchase card transactions online. ▲ Transactions can be processed with Level 3 (line-item detail) data so that a full transaction record can be stored and/or sent to the customer. ▲ Get online real-time reporting. ▲ Send e-mails easily to multiple recipients. ▲ 3DSI manages daily settlement processing. 	<ul style="list-style-type: none"> ▲ Your customer wants a copy of the transaction? You'll probably need to print a copy and fax or scan it and send it to the customer. ▲ The software may not support B2B transactions with Level 3 line-item detail information. ▲ Some systems require you to manually "batch-out" daily and monitor the batch to make sure all is transferred. Late transmissions can impact interchange qualifications.